

## EMPOWERING HUMANITY BY ADDRESSING THE TOUGHEST CHALLENGES OF ENERGY DELIVERY

### Head - Infrastructure & Operation

#### About us

Sterlite Power is India's leading integrated power transmission developer and solutions provider, focused on addressing complex challenges in the sector by tackling the key constraints of time, space and capital.

We believe that electricity access transforms societies and delivers long-lasting social impact. Sterlite Power is uniquely positioned to solve the toughest challenges of energy delivery.

We are guided by our core purpose of empowering humanity by addressing the toughest challenges of energy delivery. Our four core values form the pillars of our organisation:

1. Respect: Everyone Counts
2. Social Impact: We work to improve lives
3. Fun: "Thank God it's Monday!"
4. Innovation: A new way today

Sterlite Power is a leading global developer of power transmission infrastructure with projects of over 10,000 circuit Km's and 15,000 MVA in India and Brazil. With an industry-leading portfolio of power conductors, EHV cables and OPGW, Sterlite Power also offers solutions for upgrading, uprating and strengthening existing networks. The Company has set new benchmarks in the industry by use of cutting-edge technologies and innovative financing. Sterlite Power is also the sponsor of IndiGrid, India's first power sector Infrastructure Investment Trust ("InvIT"), listed on the BSE and NSE.

For more details, visit: [www.sterlitepower.com](http://www.sterlitepower.com)

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**Job Description**

Role Description	
<b>Role Title</b>	Head - Infrastructure & Operation
<b>Role Summary</b>	The IT Infrastructure Lead is responsible for the implementation and operations of all technology infrastructures which includes End user computing, DC, Network, Server, Storage, Telephony, service monitoring, End user support, IT Service desk & workstation management,
<b>Working with (Reporting to)</b>	Head IT
<b>Grade</b>	M3/M3A
<b>No. of Reportees (If people management role)</b>	
<b>Package</b>	
<b>What the role entails – Key accountabilities/responsibilities</b>	<ul style="list-style-type: none"> <li>• Provides infrastructure services vision, enables innovation and seeks to leverage IT trends that can create business value consistent with the company's requirements and expectations.</li> <li>• Development of enterprise standards and technology architecture and the IT operations governance process.</li> <li>• Setup and run the Governance with the partners. Build strategic relationships for creating value for the organization.</li> <li>• Participate in the formulation of the company's enterprise architecture and business system plans; assessing cost and feasibility, and ensuring the plan is aligned with and supports the strategic goals of the business.</li> <li>• This position is operationally responsible for ensuring the availability, integrity, and security for all IT systems and infrastructure.</li> <li>• Partnering with the Lead for Business Applications, this position will lead the Infrastructure and Operations teams with overall responsibility for technology infrastructure planning and deployment of technology for various projects</li> <li>• Maintaining the VC Connectivity and unified collaboration across geographical locations</li> </ul>
<b>Role Demands (travel)</b>	Need basis
<b>Location</b>	Delhi

<b>Education, Experience, Certification, Exposure, Stakeholder interfaces</b>	Essential	Desirable
	10+ years of total experience, Bachelor's degree in computer science	
	VC connectivity & Unified Collaboration experience	
	Hands-on technical depth enables direct oversight, problem-solving leadership and participation for complex infrastructure implementation, system upgrades and operational troubleshooting	
	Leadership for delivery of 24/7 service operations and KPI	

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	compliance.	
	Experience with comprehensive disaster recovery architecture and operations, including storage area network and redundant, highly-available server and network architectures.	
	Having Experience in a production 24/7 high-availability multi-site enterprise ERP environment, including application hosting, voice and data networks, security and information protection.	
	Experience of leading overall infrastructure for a complex organization and network, including multicounty setup, VLAN setup for regulatory requirement, managing data protection, etc	
	Working experience with Microsoft O365 migration and support. Knowledge of AD, Azure and Office365 suite	
	Working knowledge of network communications technology, High availability and disaster recovery architecture, communication and related technologies.	
	Exposure to ITIL concepts and adoption.	
	Experience with regulatory compliance issues, as well best practices in application and network	

Functional Requirements	
<b>Strategic</b>	Associate with Sales, Projects and Manufacturing team to formulate the design and engineering solution on new and existing products portfolio.
	Design innovative solutions for existing problems in the industry and patent it to achieve strategic advantage in the business.
	Work with an ecosystem of partners such as EPC, Technology providers, project execution, sourcing and manufacturing partners.
<b>Financial</b>	Optimise costs throughout the engineering process meeting quality and technical requirements.
	Improve revenue streams for the business unit by adding new product/services to our portfolio.
<b>Operational</b>	Drive customisation of design and engineering solutions for key disciplines of substation and transmission lines.
<b>People</b>	Build a multi-disciplinary engineering team capable of delivering innovative products and solutions to support the strategic business requirements.

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		<b>Behavioural Competencies (Select the four most relevant competencies out of the following and delete the rest)</b>	<b>Yes/No</b>
<b>Execution</b>	Achievement Orientation	Takes calculated risks to deliver significant value to the business	Yes
		Thoughtfully commits significant resources in the face of uncertainty to reach challenging goals	
	Altrocentric Leadership	Communicates a compelling vision, often with a sense of a higher purpose or mission	
		Generates excitement, enthusiasm and confidence in the group mission	
		Inspires the team to achieve their own and the strategic goals of Sterlite; Empowers the team to perform to their best and beyond	
	Impact and Influence	Brings a coalition of people together to support an idea, project or change	
		Builds behind-the-scenes support for a specific agenda based on an understanding of the informal influence hierarchies and the organisational culture	
	Initiative	Proactively takes action to avoid a problem or exploit an opportunity and persists in it	Yes
		Responds quickly and acts decisively to address potential threats or crises	
	<b>Customer Service</b>	Customer Service Orientation	Becomes a trusted advisor in the customer's decision-making process
Creates long-term, win-win partnerships with customers			
Works with a long-term perspective in addressing customers' needs			
Information Seeking		Habitually scans for new developments, tuning into a broad range of sources to see what is new	Yes
		Uses a variety of data sources to form a well-rounded and objective view	
		Keeps up with trends and cutting-edge practice from beyond one's context	
<b>Thought Leadership</b>	Innovative Thinking	Tries new ways and adapts own strategy to innovate	
		Thinks of and comes up with alternative approaches/working methods which can lead to better outcomes	
	Analytical Decision Making	Does in-depth research and obtains relevant information from unusual sources to make more informed decisions, within the desired timeframe	
		Evaluates and establishes norms/ processes that enable quick and timely decision making within Sterlite	